

**datel**

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▶ **Locked Cash Batch**  
Sage 1000 Help Sheet



### Releasing a locked Cash Management Batch

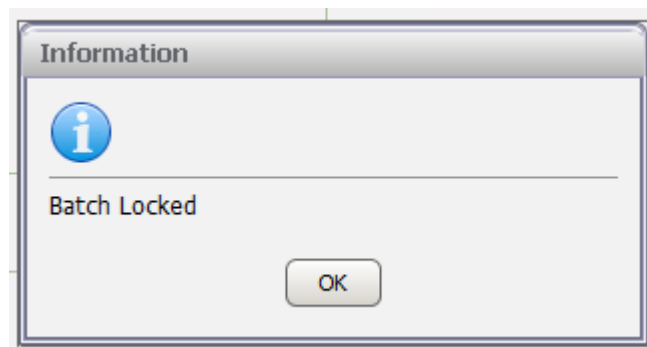
A common issue in Sage Cash Management is for a payment/receipt/journal batch to become locked. Unlocking batches in Cash Management involves a different process compared to other modules.

When a user accesses a batch, Sage writes an entry to the scheme.cblockm table in the database for that Sage company. This line prevents other users from accessing the batch at the same time. When exiting out of a batch, the cblockm entry is removed.

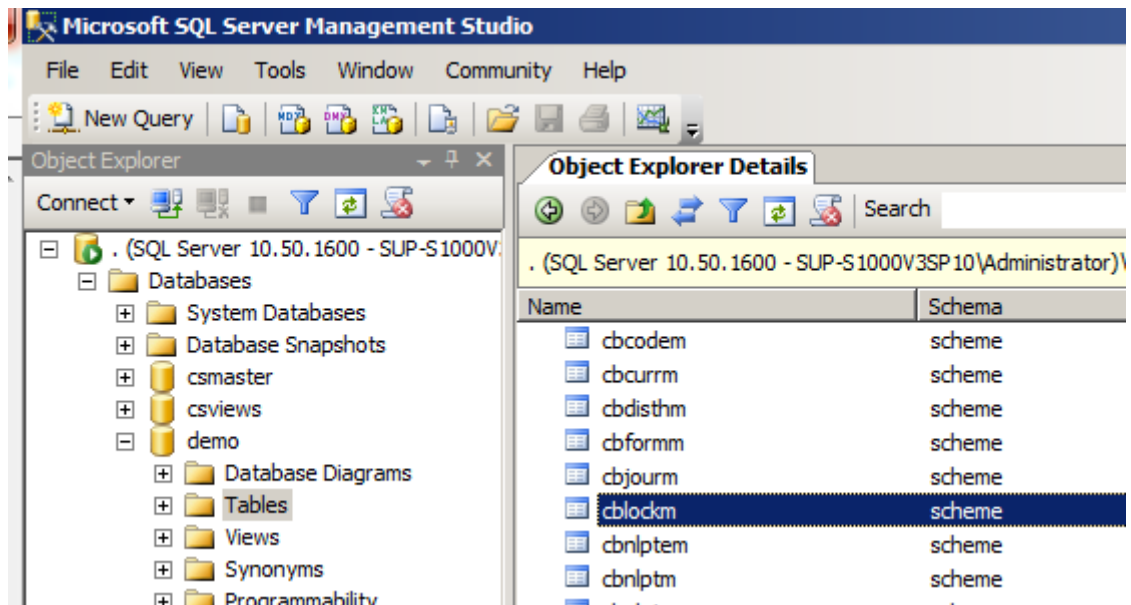
Problems occur when the user isn't able to cleanly exit out of a batch – for example if they lose network connection to the server or their PC crashes. When this happens, the entry is left in the cblockm table and the batch can't be accessed.

The following explains how to unlock a cash management batch. You'll need access to the Sage databases via SQL Server Management Studio

When entering a batch, the following 'Batch Locked' message is displayed.



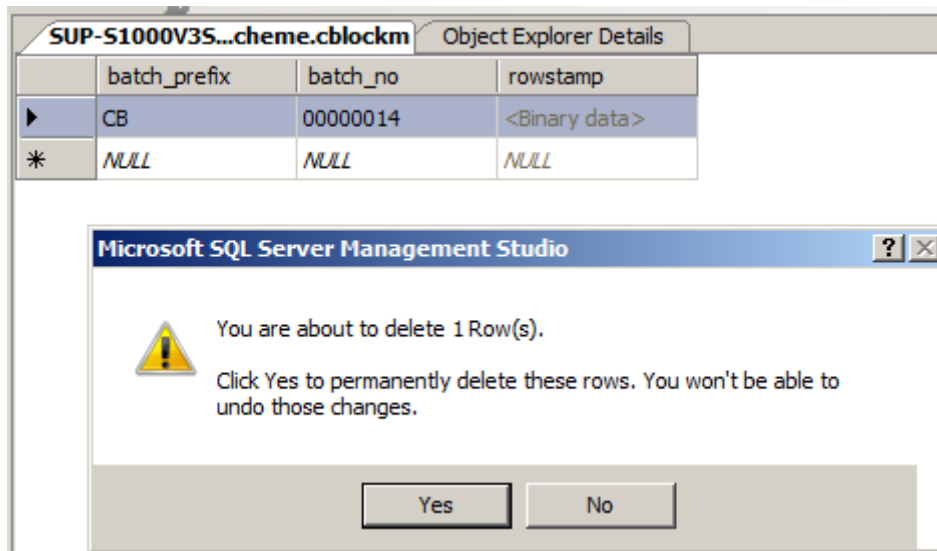
- ▶ Open up SQL Server Management Studio (or Enterprise Manager) and navigate your way to the appropriate company database. If unsure of the database name refer to the [Working Directories](#) option in [System Manager](#).



- ▶ Click on [Databases](#) to open the relevant company.
- ▶ Then click on [Tables](#) to display the [Object Explorer Details](#) pane.
- ▶ Locate the [cblockm](#) table.
- ▶ Right-click and select Edit top 200 rows.
- ▶ In here, you should find a line where batch\_no equals the batch number in question.

SUP-S1000V3S...cheme.cblockm		Object Explorer Details	
	batch_prefix	batch_no	rowstamp
▶	CB	00000014	<Binary data>
*	NULL	NULL	NULL

- ▶ Highlight the line and then right-click > **Delete** (as if you were removing a line from an Excel spreadsheet).



- ▶ Accept the warning message and the batch should now be accessible.

The only entries in cblockm should be for batches that are currently being accessed. If you see entries for batches that have already been posted or aren't currently open then these can also be removed.

If you'd prefer to do this via a SQL script, the following script will remove the line from cblockm (change the database and batch number as appropriate).

```
use demo;  
delete from scheme.cblockm where batch_no = '00000014'
```

The above assumes a windows/SQL environment is in use, however this same concept applies to a Unix platform or Oracle database, i.e. the relevant row needs to be removed from the cblockm table.